

2-1-1 Idaho CareLine Year-to Date Spanish Contacts As of September 2009

[State Fiscal Year (SFY) = July 1, 2009 to June 30, 2010]

Call Classification	July	August	September	Total Calls
Abuse/Neglect	4	6	11	21
Adoption	4	4	7	15
Childcare	87	112	86	285
Clearinghouse	0	0	0	0
Dentist	0	5	5	10
Disabilities (under age 3)	0	0	2	2
Disabilities (age 3 & older)	0	2	3	5
Doctor	12	11	18	41
Employment / Business	2	8	6	16
Environmental Health	0	0	1	1
Financial Service / Benefits	359	427	364	1150
Foster Care	15	11	1	27
Fraud	1	1	1	3
Health Resources	20	17	30	67
Immunizations	0	2	7	9
Medicaid (Age 19-)	202	215	257	674
Medicaid (Age 19+)	41	35	33	109
Medicaid Dentist	11	6	4	21
Medicaid Doctor	22	17	16	55
Mental Health	2	7	12	21
Miscellaneous	47	77	73	197
Senior Issues (Age 60 & older)	2	1	2	5
Social Security	4	5	1	10
Substance Abuse	1	2	1	4
Tobacco	2	0	0	2
WIC	6	11	12	29
Total:	844	982	953	2779

Source: IDHW 2-1-1 Idaho CareLine "Get Connected, Get Answers"

Note: Report displays the cumulative contacts received from Spanish-only speakers to date during the SFY by month, by contact classification, and total contacts to date..